

## ASIAN CREDIT UNION FORUM 2011

Reflections on Asian Credit Union Movement's Past, Present and Future

September 18 -22, 2011 Malaysia

### PROGRAM SCHEDULE

**Organizer:**

**Hosts:**



**ASSOCIATION OF  
ASIAN CONFEDERATION OF CREDIT UNIONS**

**Federation of Malaysian Cooperative Credit Union Ltd**

#### SEPTEMBER 18 – SUNDAY

Arrival & Registration

#### SEPTEMBER 19 MONDAY

##### CREDIT UNION VISITS

08:00 – 08:30	- Assembly at the Hotel Lobby	13:00 – 14:30	- Visit one Credit Union/
08:30 – 10:00	- Travel to CUs	14:30 – 15:30	- Travel and
10:00 – 11:00	- Visit CUS	18:00 – 20:30	- Free time
11:30 – 13:00	- Lunch		

#### SEPTEMBER 20 – TUESDAY

##### Opening Program

08:00 – 08:30	- Arrival of Guests, Invitees, and participants	09:20 – 09:50	<b>Keynote Speech: 40 Asia Credit Union Contribution for the Social Economic Development of Asia</b> - Recognition Award – Individual Category: Individual and Institution Categories - Introduction of the Forum and Vote of Thanks - Photo Session and Coffee Break
08:30 – 09:00	- ACCU Annual Report to the Forum	09:50 – 10:20	
09:00 – 09:10	- Forum Welcome – ACCU: President	10:20 – 10:45	
		10:45 – 11:00	

11:00 – 11:30 Coffee Break

11:30 – 12:30	<b>Plenary 1 A: A Year After: Recommendation 2010 Forum – CEOs of Member Organizations</b> ACCU and its member-organizations will report the action steps taken on the recommendations of the 2010 Asian Credit Union Forum <b>Speaker: Moderator:</b>
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12:30-14:00 Lunch Break

14:00 – 15:30	<b>Plenary 2: Commonalities, Differences &amp; Challenges for Credit Unions and Coop Banking in Asia</b> <b>Speaker: Moderator:</b>
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15:30 – 16:00	Coffee Break
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16:00 – 17:30	<b>Moderator:</b>	<b>Moderator:</b>	<b>Moderator:</b>
	<b>Workshop 1 Governance Systems</b>	<b>Workshop 2 Products and Services</b>	<b>Workshop 3 People's Culture: Leadership and Management</b>
	<b>Topic: Social Performance Management application in CU (SP)</b>	<b>Topic: Social Responsibility of Credit Unions to Serve the Poorer Members in</b>	<b>Topic: 13 Years Development Education: Asian Experience</b>

	<b>Speaker:</b>	<b>the Communities Speaker:</b>	<b>Speaker:</b>
19:30 – 22:00	<b>Malaysian Night</b>		
<b>SEPTEMBER 21 – WEDNESDAY</b>			
09:00 – 10:00	Plenary 3: International Year of Cooperatives 2012: Financial Literacy Education - New Approach for Social Inclusion: Is it a Drain or Gain? Speaker: Moderator: -----		
10:00-10:30 - Coffee Break			
10:30– 12:00	<b>Moderator:</b>	<b>Moderator:</b>	<b>Moderator:</b>
	Topic: <u>Credit Union Amalgamation</u> : What to consider before taking the thrust and what benefits would be derived? Speaker:	Topic: Serving Your Members in Today's Competitive Environment Speaker:	Topic: Change the Culture, Change the Game: The Breakthrough Strategy for Energizing Your Credit Union and Creating Accountability for Results Speaker:
12:00-14:00 – Lunch			
14:00 – 15:30	Moderator:	Moderator:	Moderator:
	Topic: Asian Credit Union Best Practices Models of Success Speaker:	Topic: Building Future Members: How Credit Unions Can Tap the Youth, Today's Most Powerful Trendsetters Speaker:	Topic: Effective Succession Planning: Ensuring Leadership Continuity and Building Talent from Within Speaker:
15:30 – 16:00 Coffee Break			
16:00 – 17:00	Plenary 4: Asian Credit Union Outlook: Asian Credit Union Profile After 40 Years ACCU's Development program and strategy update Speaker: Andrew Moderator:		
17:00 – 17.30	Plenary 5: Forum Recommendations and Closing Program The moderators of the three breakout sessions will present the recommendations addressed to all levels. The proposal is an input to the region-wide programming for Asian credit unions. Moderator: Mr. Ranjith Hettiarachchi, CEO of ACCU		
18:30 onwards	International Night Let's meet and have a drink as you relax with your peers. All conference attendees and speakers are welcome to join us for this special opportunity to have fun and network with your colleagues. Don't miss this chance to display your national costume, dance and songs.		
<b>SEPTEMBER 22 – THURSDAY DAY DEPARTURE OF FORUM PARTICIPANTS / THE 31<sup>ST</sup> ACCU AGM (ONLY BY INVITATION)</b>			